

## **For guidance on the exercise of the right of the buyer to withdraw from purchase agreement 1. The right to withdraw from the purchase contract**

You have the right to withdraw from the purchase contract within 14 days without giving any reason.

The withdrawal period shall expire 14 days from the date on which you or your designated third party other than the carrier accepts delivery of the goods from the carrier.

To exercise the right to withdraw from the purchase agreement inform us of your decision to withdraw from the purchase agreement in an unequivocal statement (e.g. a letter sent by post, mail or fax) to the address: **ASTEON Style, s.r.o., Andreja Mráza 3, 821 03 Bratislava - Ružinov, ID: 46 027 637, registered in the Commercial Register at District Court Bratislava, Section: Sro, File no. 70786/B, Linda Mišíková Grófová, General manager, mobile number: 00421 907131211., e-mail: info@olalagirls.com.**

For this purpose, you can use the sample form to withdraw from the contract, which appears in Annex. 1 of the Terms & Conditions, herein. In the case of further interest, you can complete and submit the model withdrawal form to withdraw from the contract or any other unequivocal statement of withdrawal from the contract and electronically through our website *www.olalagirls.sk*, *www.olalagirls.com*. If you use this option, the acceptance of withdrawal from the contract will be confirmed without delay by e-mail, or respectively through another durable medium.

The period for withdrawal from the contract is maintained by the communication on the application of the right of withdrawal from the contract before the expiry of the period of withdrawal from the contract.

## **2. Consequences of withdrawal**

In the event of withdrawal from the purchase contract we will refund any payments that you made in the context of concluding the contract, in particular the purchase price including the cost of delivering the goods to you. It does not cover additional costs if you choose another type of service, such as the cheapest current method of service that we offer at no extra cost for additional services, as long as they are the subject of the contract, and when they have full disclosure. Payments will be returned without undue delay, and in any event not later than 14 days from the date we received your notice of withdrawal from the purchase contract. Refund payments will be made in the same way you used during your payment, unless you have expressly agreed another means of payment, and without incurring any additional fees.

Payment for purchased goods will be reimbursed only after we receive returned goods which are returned to our address, or on submission of documentary proof of sending the goods back, whichever comes first. Please return the goods or hand them over to the headquarters of the company without undue delay and in any event not later than 14 days from the date of exercising the right of withdrawal. The deadline shall be deemed to be respected if you return the goods before the expiration of the 14-day period. The direct cost of returning goods shall be borne by you.

Please note that in the case of withdrawal from the contract, you are responsible for any diminished value of the goods resulting from their handling at the time of their delivery to the moment of their return in any way other than what is necessary to in determining the nature, characteristics and functioning of the goods.